

**From:** [Police]  
**Sent:** Sunday, December 24, 2023 9:03 AM  
**To:** Regen, Licensing <Licensing.Regen@southwark.gov.uk>  
**Cc:** [Agent]  
**Subject:** FW: URGENT: Waterloo Food and Wine 187 Waterloo Road SE1 ref 23/791  
**Importance:** High

Good Afternoon

In view of the applicant and police agreeing to the below conditions in red to be placed upon the licence should it be granted, police would like to withdraw their objection to the granting of the licence variation for Waterloo Food and Wine 187 Waterloo Road SE1

1. A digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of operating in all lighting conditions and capturing a clear facial image of every person who enters the premises. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly focused footage.
2. All CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to responsible authority officers on request.
3. A member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of any responsible authority officers.
4. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.
5. An electronic point of sale (EPOS) system shall be installed at all tills on the premises and it shall be configured to prompt the operator to check proof of age when an alcoholic product (any other product where the age for purchase is restricted by law) is scanned. The prompt should require the operator to confirm that the purchaser is over 18 (or any other age required by the relevant law for other products) before the next item can be scanned or the transaction completed.
6. A personal licence holder shall be on duty after 20:00 hours until the premises is closed to the public.
7. The premises shall operate an age check "Challenge 25" policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof to verify their Page 8 of 9 age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Proof of Age London (PAL) card.
8. All staff involved in the sale of alcohol shall attend a recognised training scheme which will include training in the age check "Challenge 25" policy. They must obtain a certificate of competence. A record of their training, including the dates that each member of staff is trained, shall be available for inspection at the premises on request by the council's authorised officers or the police. 8AC Age check or "Challenge 25" signage shall be displayed at entrances to the premises, areas where alcohol is displayed for sale and at points of sale to inform customers that an age check "Challenge 25" policy applies and proof of age may be required. 8AI A register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder

shall be maintained in order to demonstrate effective operation of the policy. On a monthly basis, the designated premises supervisor shall check the register to ensure it is being properly completed. He/she shall sign and date the register to that effect and, where appropriate take corrective action if the register is not being completed correctly and in a timely manner.

9. The register shall be available for inspection at the premises on request by the council's authorised officers or the police.

10. All 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises.

11. No beers, lagers or ciders with an alcohol by volume (ABV) of above 6.5% will be displayed, sold or offered for sale at the premises unless prior permission is obtained from Southwark Police Licensing Office and Southwark Council Trading Standards service. A written copy of such permission must be kept at the premises and be made available immediately to responsible authority officers on request. This condition does not apply to Guinness Foreign (ABV 7.5%), Dragon Stout (ABV 7.5%) and Leffe Blonde (ABV 6.6%).

Kind regards

[Police contact details]



**From:** [Agent]

**Sent:** 21 December 2023 18:18

**To:** [Police]

**Cc:** [Agent]; [Licensing.Regen@southwark.gov.uk](mailto:Licensing.Regen@southwark.gov.uk)

**Subject:** URGENT: Waterloo Food and Wine 187 Waterloo Road SE1 ref 23/791

**Importance:** High

Dear Mark

Re:-Waterloo Food and Wine 187 Waterloo road SE1 8UX

My apologies for the delay. My clients wife had a baby and then I was away due to illness.

I'm delighted to confirm that all of you suggested amendments and conditions have been agreed. On that basis the final list of conditions is now as follows:

1. A digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system

must be capable of operating in all lighting conditions and capturing a clear facial image of every person who enters the premises. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly focused footage.

2. All CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to responsible authority officers on request.
3. A member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of any responsible authority officers.
4. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.
5. An electronic point of sale (EPOS) system shall be installed at all tills on the premises and it shall be configured to prompt the operator to check proof of age when an alcoholic product (any other product where the age for purchase is restricted by law) is scanned. The prompt should require the operator to confirm that the purchaser is over 18 (or any other age required by the relevant law for other products) before the next item can be scanned or the transaction completed.
6. A personal licence holder shall be on duty after 20:00 hours until the premises is closed to the public.
7. The premises shall operate an age check "Challenge 25" policy whereby customers purchasing alcohol who look or appear to be under 25 years of age will be asked for an approved form of proof to verify their Page 8 of 9 age. Approved forms shall include a driving licence, passport or a PASS approved proof of age card such as the Proof of Age London (PAL) card.
8. All staff involved in the sale of alcohol shall attend a recognised training scheme which will include training in the age check "Challenge 25" policy. They must obtain a certificate of competence. A record of their training, including the dates that each member of staff is trained, shall be available for inspection at the premises on request by the council's authorised officers or the police. 8AC Age check or "Challenge 25" signage shall be displayed at entrances to the premises, areas where alcohol is displayed for sale and at points of sale to inform customers that an age check "Challenge 25" policy applies and proof of age may be required. 8AI A register of refused sales of alcohol and if applicable, cigarette sales which is clearly marked with details of the premises, address and name of licence holder shall be maintained in order to demonstrate effective operation of the policy. On a monthly basis, the designated premises supervisor shall check the register to ensure it is being properly completed. He/she shall sign and date the register to that effect and, where appropriate take corrective action if the register is not being completed correctly and in a timely manner.
9. The register shall be available for inspection at the premises on request by the council's authorised officers or the police.
10. All 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises.
11. No beers, lagers or ciders with an alcohol by volume (ABV) of above 6.5% will be displayed, sold or offered for sale at the premises unless prior permission is obtained from Southwark Police Licensing Office and Southwark Council Trading Standards service. A written copy of such permission must be kept at the premises and be made available immediately to responsible authority officers on request. This condition does not apply to Guinness Foreign (ABV 7.5%), Dragon Stout (ABV 7.5%) and Leffe Blonde (ABV 6.6%).

I hope that you are now satisfied and are able to withdraw your representation. I have cc'd in the licensing officer and confirm that our operating schedule is amended to incorporate the above conditions.

I look forward to hearing from you.

With kind regards and merry Christmas!

Thomas

[Agent]  
Partner

[Agent contact details]

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**From:** [Police]

**Sent:** Thursday, November 30, 2023 5:07 PM

**To:** [Agent]

**Subject:** RE: Waterloo Food and Wine 187 Waterloo road SE1 ref 23/791

Good Afternoon Thomas

Just keeping in touch to see if any progress has been made with your client re the proposed amended conditions

Kind regards

Mark

[Police contact details]



**From:** [Agent]

**Sent:** 08 November 2023 16:32

**To:** [Police]

**Cc:** [Agent]

**Subject:** FW: Waterloo Food and Wine 187 Waterloo road SE1 ref 23/791

**Importance:** High

Dear Mark

Thanks for your letter.

I will take instructions from my clients and revert to you asap.

In the meantime, if you have any queries arising please do not hesitate to contact me.

With kind regards

Thoams

[Agent]

Partner

[Agent contact details]

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**From:** [Agent]

**Sent:** Wednesday, November 8, 2023 4:07 PM

**To:** [Agent]

**Subject:** FW: Waterloo Food and Wine 187 Waterloo road SE1 ref 23/791

CHE.39.9

**From:** [Police]

**Sent:** Wednesday, November 8, 2023 3:14 PM

**To:** [Licensing.Regen@southwark.gov.uk](mailto:Licensing.Regen@southwark.gov.uk)

**Cc:** [Agent]

**Subject:** Waterloo Food and Wine 187 Waterloo road SE1 ref 23/791

Good Afternoon

please find attached Southwark Police representation in regards to the application for full variation to the premises licence for Waterloo Food and Wine 187 Waterloo road SE1

[Police contact details]



**METROPOLITAN  
POLICE**

**TOTAL POLICING**

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